# **JOB INTERVIEW GUIDE**

## **MANAGEMENT/HUMAN RESOURCES DIVISION**

Assignments	The Director is the legal representative of the company ; Must know how to analyse a situation in order to keep the project on track He/she is responsible for the results He/she is responsible for recruitment
Required qualities	<ol> <li>Management skills</li> <li>Listening &amp; Social skills</li> <li>Decision-making and leadership skills</li> </ol>
Issues	<ol> <li>Have you ever carried out any projects ? With what success ?</li> <li>What type of manager are you ?</li> <li>What are the strategic priorities you want to implement ?</li> <li>What guides your life ?</li> <li>What achievement best defines you ? What lesson do you learn from it ?</li> <li>Describe a professional achievement that has brought you a lot.</li> </ol>



## MARKETING/SALES DIVISION

Assignments	Define and implement a strategy to promote your company or a product (prices, promotion, communication, product ranges, technical supports, etc.); Managing a department or coordinating the activity of a team ; Carry out marketing studies to gain a better understanding of the market. Prospecting for private customers ; Present and sell products or services according to the company's sales methods and strategy ; Conduct sales meetings in people's homes ; Carry out a technical study when selling specific equipment (kitchen, swimming pool, veranda, blinds, etc.)
Required qualities	<ol> <li>Active listening</li> <li>Emotional intelligence</li> <li>Curiosity</li> <li>Anticipation and preparation</li> <li>Time management</li> <li>Creativity</li> <li>Resilience</li> <li>Persuasiveness</li> </ol>
Issues	<ol> <li>Can you please introduce yourself ?</li> <li>What do you think are the most important qualities of a salesperson ?</li> <li>What are your interpersonal skills ?</li> <li>What are your 3 main professional qualities ?</li> <li>What are your 3 main professional faults ?</li> <li>What are you most proud of ?</li> <li>What are your values (3) ?</li> <li>What is your motivation ?</li> <li>Do you have any questions ?</li> <li>Why should we hire you ?</li> </ol>



#### ADMINISTRATION AND LOGISTICS DIVISION

Assignments	<ul> <li>Administrative tasks:</li> <li>Entering and updating documents according to instructions,</li> <li>Archiving or filing,</li> <li>Drafting of letters and reports</li> <li>Verification of data,</li> <li>Follow-up.</li> </ul> Logistical tasks: <ul> <li>Management of stocks and orders</li> <li>Receipt of order forms</li> <li>Setting up the means of delivery</li> <li>Checking delivery times</li> <li>Receiving and dispatching goods</li> </ul>
Required qualities	<ol> <li>Organizational skills</li> <li>Be responsive</li> <li>Ability to bounce back</li> <li>Be flexible</li> <li>Be versatile</li> <li>Be diplomatic</li> <li>Good interpersonal skills</li> </ol>
Issues	<ol> <li>In your opinion, what are the most important qualities of a logistician ?</li> <li>What skills do you need to succeed in this job ?</li> <li>Do you think you have a logical mind, give an example.</li> <li>What is your ability to handle stress ? An example, please</li> <li>Do you know how to organise yourself according to priorities ?</li> <li>Do you like to work methodically ?</li> <li>Why are you applying for this position ?</li> </ol>



#### **COMMUNICATION DIVISION**

Assignments	Communicating the company's values → brand image To make the products known in technical terms Create a community Unite people around the company Create photo, video and typed material to showcase the company and its products (e.g. posters, social network post/stories, radio ads, etc.)
Required qualities	<ol> <li>Sense of creativity</li> <li>Organisation</li> <li>Empathy</li> <li>Questioning</li> <li>Long-term work</li> <li>Ability to synthesise characteristics into communication elements</li> <li>Mastery of or willingness to discover creative software (for posters etc.)</li> </ol>
Issues	<ol> <li>What do you see as the objectives of a communications department ?</li> <li>Generally speaking, would you say that you are organised in your work ? If yes, why ? If not, why not ?</li> <li>In general, do you have any creative abilities? Drawing, sculpture ?</li> <li>What do you think you can bring to this area in your company ?</li> <li>In general, do you feel that you are a team player ?</li> <li>Are you interested in the world of advertising? What does it mean to you ?</li> </ol>



# FINANCE / BILLING DIVISION

Assignments	The billing agent ensures that the company's accounts are balanced : Drafting and monitoring invoices. Processes supplier invoices, Ensures the payment of suppliers. Prepares customer invoices and carries out reminders if necessary. Receives customer payments Carries out the financial balance sheet Expenditure/revenue
Required qualities	<ol> <li>Knowledge of the company and its strategy</li> <li>Rigorous and organised</li> <li>Good knowledge of computer software</li> <li>Good command of figures and financial calculations</li> <li>Mathematical logic</li> </ol>
Issues	<ol> <li>What qualities do you consider necessary for this position ?</li> <li>Do you consider this position important ? Why or why not ?</li> <li>What do you think are the main tasks you will have to carry out in the company ?</li> <li>Are you comfortable with numbers and calculations ?</li> <li>What is the main quality that characterises you that enables you to occupy this position ?</li> <li>One last thing to convince us ?</li> </ol>