Communicate on the internet

1 - The aims of online communication

Promote the products

Creating a link with the company / The brand

Build loyalty

2 - The POEM method

Whether digital or physical, companies wishing to promote their products or brand should use the "POEM" method.

This will allow them to reach their target audience in different ways and thus gain full exposure to consumers.

A definition

POEM is an acronym used to refer to the different types of media exposure a brand can receive from consumers. POEM is short for Paid, Owned and Earned Media. The term POEM seems to have appeared in 2009 on an American blog and was later popularised by the research company Forrester. POEM analysis can be done in a purely digital marketing framework (the subject of this document) or be more global.

(source: Site - Definition - Marketing)

Paid Media	Owned Media	Earned Media
Purchased advertising space (search engine keywords, advertising space on websites)	Company-owned media (Company website, social networks, etc.)	Free exposure for the company (Sharing on other pages by subscribers, like)

[→] Depending on the means of exhibition, the company must also choose whether it wants to focus its communication on presenting the technical characteristics of the product or whether it wants to create links and build loyalty. It is important not to want to do both at the same time on the same medium.

3 – Focus on social networks Making connections Objectives 1 – Themes to be covered Increase engagement The The The history of development of Know your presentation the of the Target of the the company products members Share a Present Present favorite its its a favorite expertise values

















